



Service Team: Support & Maintenance for New Clients

PV Squared Solar has been designing, building, and maintaining quality solar installations since 2002. As a Worker-Owned Cooperative, we not only stand by our workmanship as employees, but as owners of the business as well. Our Service Team is small but knowledgeable, and we have experience working on a vast array of solar equipment given our long history in the industry.

To achieve our community and environmental goals, we not only need to install quality solar projects each year, but also keep them up and running. To that end, PV Squared also provides service and support for many systems that we did not originally install. As long as capacity allows, and the system falls within our territory (both in geography and expertise), we are willing and able to support.

Our main service territory is Western Massachusetts including Berkshire, Franklin, Hampshire, Hampden, and Worcester Counties. We also work in Southern Vermont depending on distance and scope.

Systems and Scopes we are generally able to take on:

- Troubleshooting, repair, replacement of system power-electronics (Inverters, Optimizers, Solar Panels, Meters, Switches/Disconnects, Wiring/Conduit, Interconnection, etc.)
- Connectivity troubleshooting, reconnecting inverters/meters to online monitoring and reporting systems
- Meter swaps (automated and manual) for SREC/REC incentive reporting
- Inverters: SolarEdge, Enphase, Fronius, SMA, Solectria, SunPower, and others
- Solar Panels: QCells, REC, SunPower, Panasonic, LG, Canadian Solar, SolarWorld, and others
- Meters: Locus/AlsoEnergy, Solar-Log/Solar Data Systems, PowerDash, Itron, and others
- Animal nest removal and associated repairs (case by case)
- Critter guard and snow guard installation (case by case)
- Full or partial system Deinstall/Reinstall (case by case)

Systems and Scopes we do not service:

- Solar projects that are leased, not owned
- Solar Hot Water installations
- Solar Trackers
- Installations on slate roofs

All new potential service clients will be asked for some basic site and system information to help determine whether we are the right fit on a case by case basis. We will always answer honestly if a scope of work or type of equipment is outside of our expertise or current capacity.

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