



Registering SunPower Equipment Warranties with Maxeon

Dear Clients,

As you are likely already aware, the solar panel manufacturer SunPower has filed for Chapter 11 Bankruptcy and will cease its operations. For more background on this, please refer to our previously [posted statement](#), or official materials on the [SunPower website](#).

The company Maxeon (which branched off from SunPower in 2020) is going to be continuing to provide warranty support going forward for legacy SunPower systems. While we don't know all of the ins and outs of coverage and how this will play out, it does appear to be good news for system owners!

In order to access the Maxeon warranty, all system owners **MUST register their solar arrays with Maxeon directly before December 31, 2024**. Whether your system includes SunPower branded panels and inverters, or just SunPower branded panels, this is a necessary step to access continued warranty support.

The registration form is available here: <https://maxeon.com/us/sunpower-warranty>

The form is fairly straightforward, you will need the following **required** information:

- Purchase method (owned vs. leased)
- Name
- Email
- Solar installation site address
- Whether you were the original purchaser, or if the array came with a home you purchased
- Date of installation (or approximate)
- Whether your system includes battery storage

*If you are missing any of this **required** information, please reach out to us for assistance no later than December 1st, 2024.

There are additional data fields that are **optional**, but likely helpful for Maxeon to track down your project details. They are:

- Product type or model number (found in your System Guide)
- Serial Number of at least one solar panel (found on warranty certificate or on the module layout page, in your System Guide)
- Total number of panels (found on warranty certificate if not already known)
- The warranty certificate itself (there is a spot to upload this document)

*If you are missing any of this **optional** information, please proceed with the form. Maxeon will let you know if additional data is needed, and we can provide support if that need arises.

Please do not delay in taking action on this process! We will do our best to send out reminders, but we also will have no visibility into how many of our clients have or have not followed through.

On a related note, it's possible that other companies may seek to capitalize on the SunPower announcement, so if you are receiving service offers or other communications from third parties you haven't heard of, or who are not mentioned in any of the published SunPower materials, we recommend exercising some caution and judgment on these before responding. If something seems like it may not be legitimate, feel free to check with us as well.

As always, we remain your faithful solar partner and are happy to hear from you with any questions or concerns that may arise! Feel free to contact us any time at service@pvsquared.coop, or by calling our office at 413-772-8788.